



company PROFILE

This company profile presents an overview of our company. It highlights our core services, strategic vision, and continued commitment to excellence, innovation, and client success.



About us

Global Experts Services (GES) is a leading multinational service provider. GES is a global trusted partner providing IT managed services, management and IT advisory services, training services, and audit services. At GES we specialize in delivering wide spectrum of top-tier local and international management, technical and consulting solutions. Our commitment is to provide unparalleled service and expertise to our clients, leveraging innovative strategies and state-of-the-art technologies to meet their unique needs.

Vision

Shaping the future by Orchestrating people and technology for optimum business efficiency.

Mission

Our mission is to focus on the user and customer experience while striving to empower our customers with innovative services that optimize business efficiency and drive continuous improvement.

CASES

Over +100 Cases

GES "Experts Gate" has delivered projects for various organizations in the government, Semi-government, and private sectors. Let's take a look at some use cases that might be relevant to your interests.



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IT Policies and Procedures

CASES

ALL

Over +100 Cases

GES "Experts Gate" has delivered projects for various organizations in the government, Semi-government, and private sectors. Let's take a look at some use cases that might be relevant to your interests.



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Project Scope

Scope of Services

The scope of services for the PDPL Internal Audit compliance will include the following:

Internal Audit Validation for the self-assessment performed by Data Privacy unit:

Internal Audit Validation for the Self-Assessment Performed by Data Privacy Unit as per Personal Data Protection Law

Internal Audit Validation for the Self-Assessment Performed by Data Privacy Unit as per Personal Data Protection Law Implementing Regulations



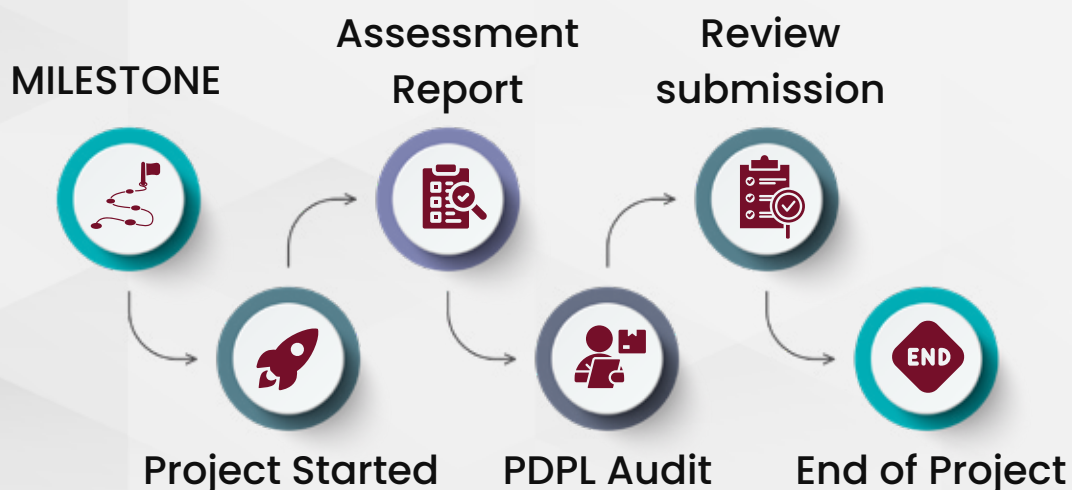
Project Objective

The main objective of this project is conducting the internal audit validation of self-assessment performed by data privacy unit as per Personal Data Protection Law (PDPL) and implementing regulations. This assessment must be submitted to SAMA after internal audit validation.



Project Output

- Draft report shall be submitted 2 working days in advance of final deadline.
- Report should be printed in hard copy signed and stamped by company representative.
- The final report shall be a single document report covering all sections of scope mentioned in this RFP.
- Report should include detailed information on risks, impact, and the necessary countermeasures and recommended corrective actions.
- All reported observations should be accompanied with reference to industry standards or have other evidence.





IT Policies and Procedures



Project Scope

Enhance and development for IT service management practice including IT governance based on best practices by:

- Reviewing and enhancing current IT business processes, SLAs, policies, and procedures.
- Enhance and development for process documentation and diagrams, forms, templates.
- Develop a dashboard using ITSM capabilities to fulfill PB requirements.
- All practices should be complied with best practices, and will include below processes (not limited to):
- ITSM Gap Analysis Report
- Service Management Plan



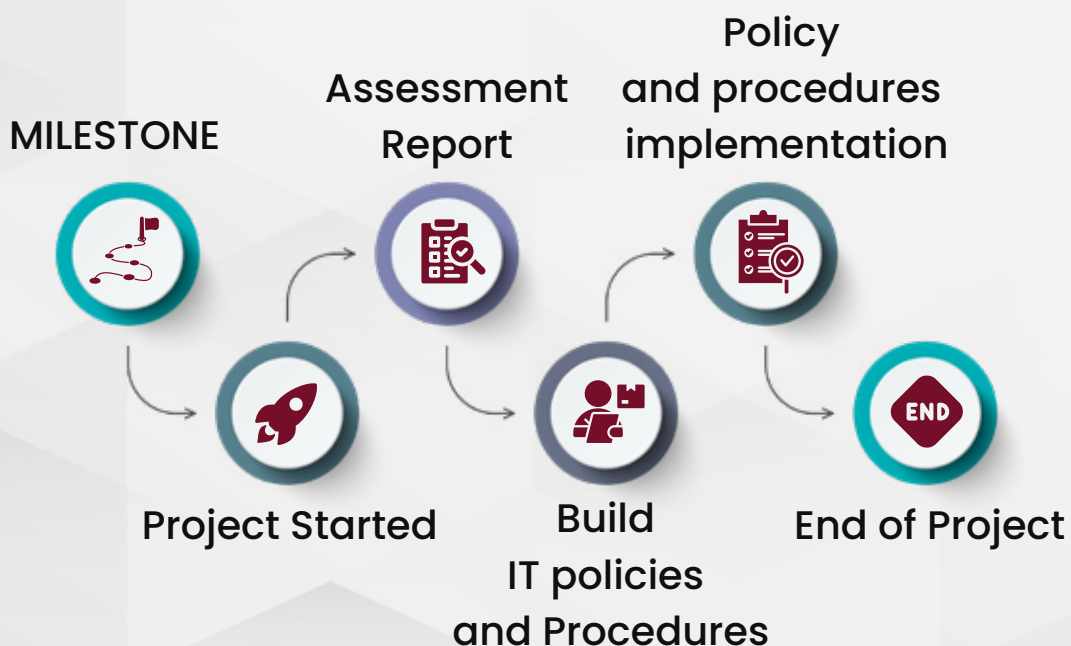
Project Objective

The objective of PB is to have professional service to assessment and modify the current Processes, SLAs and related services and automation as well as implementation for them to match best practices, and to get a continuous managed service to enhance and update the system according to business needs includes different services.



Project Output

- Review and Enhance IT business processes, SLAs, policies, and procedures.
- Analyze and document IT business processes, SLAs, policies, and procedures.
- Define and analyze required reports and dashboard and based on PB requirements and do the implementation on ITSM Platform
- Review and support IT Governance processes development and enhancement
- Ensure and monitor the implementation of IT Governance processes and SLAs





Project Scope

The standard defines the scope of IT governance and outlines the responsibilities of those involved in directing and controlling IT. Its scope includes:

- Governance Framework for SAR IT Department: Establishes a model for governance (the "Governance Model for IT") based on three key tasks: Evaluate, Direct, Monitor
- SAR IT governance System Applicability
- Principles of Good IT Governance: Defines six core principles for effective governance: Responsibility, Strategy, Acquisition, Performance, Conformance, and Human Behavior.



Project Objective

- Establish Governance Framework
- Promote Effective Decision-Making
- Ensure Accountability & Responsibility
- Optimize IT Performance & Risk Management
- Support Compliance & Regulatory Requirements
- Enhance Stakeholder Confidence



Project Output

- Governance Framework Documentation
- Strategic Alignment Documents
- Performance & Compliance Reports
- Decision-Making & Accountability Records
- Continuous Improvement Plans





Project Scope

To establish, implement, maintain, and continuously improve an integrated IT Service Management (ISO 20000) and Business Continuity Management (ISO 22301) system to ensure reliable IT services and organizational resilience.

Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.

ISO 27001 SOA, scope, policies, and ISMS controls

Integration of ISO 20000 & ISO 22301, and ISO 27001:

- Combined audit reports and corrective action plans.
- Training materials for staff.
- Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management
- ISO 22301 (Business Continuity Management - BCMS)
- Business Impact Analysis (BIA) & Risk Assessment
- BCMS Framework Development
- IT Service Continuity Alignment
- Training & Awareness

ISMS SOA, scope, policies, and ISMS controls



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

ISO 22301

- Business Impact Analysis (BIA) Report.
- Business Continuity Plan (BCP) & IT Disaster Recovery
- Plan (ITDRP).
- Risk Treatment Plans.

ISMS SOA, scope, policies, and ISMS controls

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Implementation of ISO 20000, ISO 22301



Project Scope

- To establish, implement, maintain, and continuously improve an integrated IT Service Management (ISO 20000) and Business Continuity Management (ISO 22301) system to ensure reliable IT services and organizational resilience.
- Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.
- Integration of ISO 20000 & ISO 22301:
 - Combined audit reports and corrective action plans.
 - Training materials for staff.
 - Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management
- Service Continuity & Availability

ISO 22301 (Business Continuity Management - BCMS)

- Business Impact Analysis (BIA) & Risk Assessment
- BCMS Framework Development
- IT Service Continuity Alignment
- Training & Awareness



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

ISO 22301

- Business Impact Analysis (BIA) Report.
- Business Continuity Plan (BCP) & IT Disaster Recovery Plan (ITDRP).
- Risk Treatment Plans.

MILESTONE





Project Scope

- To establish, implement, maintain, and continuously improve an integrated IT Service Management (ISO 20000) and Business Continuity Management (ISO 22301) system to ensure reliable IT services and organizational resilience.
 - Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.
 - ISO 27001 SOA, scope, policies, and ISMS controls
- Integration of ISO 20000 & ISO 22301, and ISO 27001:
Combined audit reports and corrective action plans.
Training materials for staff.
Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
 - Incident & Problem Management
 - Change & Configuration Management
- ISO 22301 (Business Continuity Management - BCMS)
- Business Impact Analysis (BIA) & Risk Assessment
 - BCMS Framework Development
 - IT Service Continuity Alignment
 - Training & Awareness
- ISMS SOA, scope, policies, and ISMS controls



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

ISO 22301

- Business Impact Analysis (BIA) Report.
- Business Continuity Plan (BCP) & IT Disaster Recovery Plan (ITDRP).
- Risk Treatment Plans.

ISMS SOA, scope, policies, and ISMS controls

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Implementation of ISO 22301, and ISO 27001



Project Scope

- ISO 27001 (ISMS):
Information assets (data, software, hardware, networks).
Security controls (access control, encryption, incident management).
- Risk assessment & treatment for confidentiality, integrity, and availability (CIA).
ISO 22301 (BCMS):
- Critical business processes (e.g., IT services, customer support, supply chain).
Business Impact Analysis (BIA) and recovery strategies.
Disaster recovery & incident response plans.



Project Objective

- Achieve ISO 27001 certification to establish a robust Information Security Management System (ISMS).
- Achieve ISO 22301 certification to implement a Business Continuity Management System (BCMS).
- Ensure alignment between ISMS and BCMS for integrated risk and resilience management.
- Comply with legal, regulatory, and contractual requirements.



Project Output

ISO 27001:

- Risk Assessment & Treatment Plan.
- ISMS Policy & Procedures.
- Statement of Applicability (SoA).
Internal Audit & Management Review Reports.

ISO 22301:

- Business Impact Analysis (BIA).
- Business Continuity Policy & Plans.
- Disaster Recovery & Crisis Management Plans.
- BCMS Exercise & Test Results.

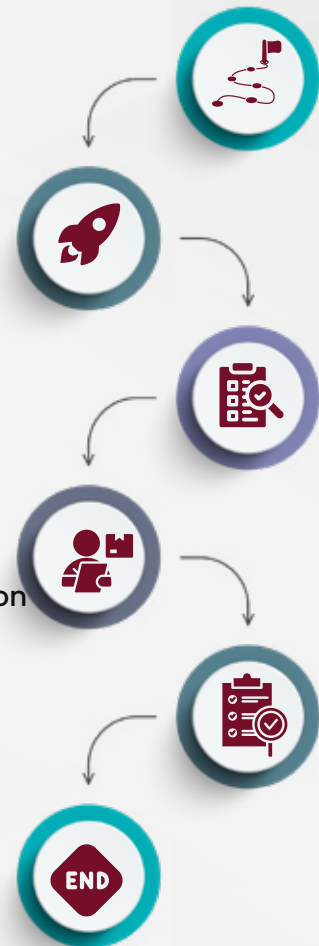
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Project
Started

Management
Systems
Implementation

Review and
External
Audit

End of Project





Project Scope

ISO 22301 (BCMS):

- Critical business processes (e.g., IT services, customer support, supply chain).
- Business Impact Analysis (BIA) and recovery strategies.
- Disaster recovery & incident response plans.



Project Objective

ISO 22301 (Business Continuity Management - BCMS)

- Business Impact Analysis (BIA) & Risk Assessment
- BCMS Framework Development
- IT Service Continuity Alignment
- Training & Awareness



Project Output

ISO 22301:

- Business Impact Analysis (BIA).
- Business Continuity Policy & Plans.
- Disaster Recovery & Crisis Management Plans.
- BCMS Exercise & Test Results.





Project Scope

Enhance and development for IT service management practice including IT governance based on best practices by:

- Reviewing and enhancing current IT business processes, SLAs, policies, and procedures.
- Enhance and development for process documentation and diagrams, forms, templates.
- Develop a dashboard using ITSM capabilities to fulfill PB requirements.
- All practices should be complied with best practices, and will include below processes (not limited to):
- ITSM Gap Analysis Report
- Service Management Plan



Project Objective

The objective of PB is to have professional service to assessment and modify the current Processes, SLAs and related services and automation as well as implementation for them to match best practices, and to get a continuous managed service to enhance and update the system according to business needs includes different services.

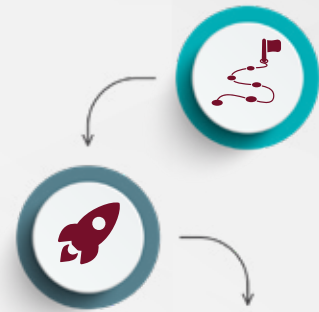


Project Output

- Review and Enhance IT business processes, SLAs, policies, and procedures.
- Analyze and document IT business processes, SLAs, policies, and procedures.
- Define and analyze required reports and dashboard and based on PB requirements and do the implementation on ITSM Platform
- Review and support IT Governance processes development and enhancement
- Ensure and monitor the implementation of IT Governance processes and SLAs

MILESTONE

Project
Started



Assessment
Report

Build IT
policies and
Procedures

Policy and
procedures
implementation

End of Project



Project Scope

ISO 22301 (BCMS):

- Critical business processes (e.g., IT services, customer support, supply chain).
- Business Impact Analysis (BIA) and recovery strategies.
- Disaster recovery & incident response plans.



Project Objective

ISO 22301 (Business Continuity Management - BCMS)

- Business Impact Analysis (BIA) & Risk Assessment
- BCMS Framework Development
- IT Service Continuity Alignment
- Training & Awareness



Project Output

ISO 22301:

- Business Impact Analysis (BIA).
- Business Continuity Policy & Plans.
- Disaster Recovery & Crisis Management Plans.
- BCMS Exercise & Test Results.

STONE





Project Scope

Establishing an Enterprise Architecture (EA) Office is a strategic initiative that ensures alignment between IT and business goals, optimizes technology investments, and enhances organizational efficiency. Below is a step-by-step guide to setting up an EA Office:

- Define the Purpose & Objectives and Secure Executive Sponsorship
- Establish Governance & Structure and Develop EA Frameworks & Standards
- Build the EA Team and Engage Stakeholders
- Create an EA Repository
- Implement Metrics & KPIs
- Communicate & Socialize EA
- Continuously Improve



Project Objective

- Align IT with business strategy.
- Improve interoperability and reduce redundancy.
- Optimize costs through rationalized technology investments.
- Ensure compliance with industry standards (e.g., TOGAF, COBIT).



Project Output

- EA Office Strategy
- EA office operating model
- EA office interactive model
- Governance Model: Define decision-making authority (e.g., EA Review Board).
- Organizational Structure:
- Operating Model: Centralized vs. Federated vs. Hybrid.

MILESTONE

Project Started



Gap Assessment & Planning



Establish EA office



Review and compliance check



End of Project



Project Scope

To establish, implement, maintain, and continuously improve IT Service Management (ISO 20000) system to ensure reliable IT services. Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.

Combined audit reports and corrective action plans.

Training materials for staff.

Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational
- Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

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Project Scope

An IT Asset Management (ITAM) system is designed to track, manage, and optimize an organization's IT assets throughout their lifecycle. This scope document outlines the key components and functionalities of a comprehensive ITAM system.

- Asset Inventory Management
- Lifecycle Management
- Software License Management
- Hardware Management
- Financial Management
- Integration Capabilities
- Reporting and Analytics



Project Objective

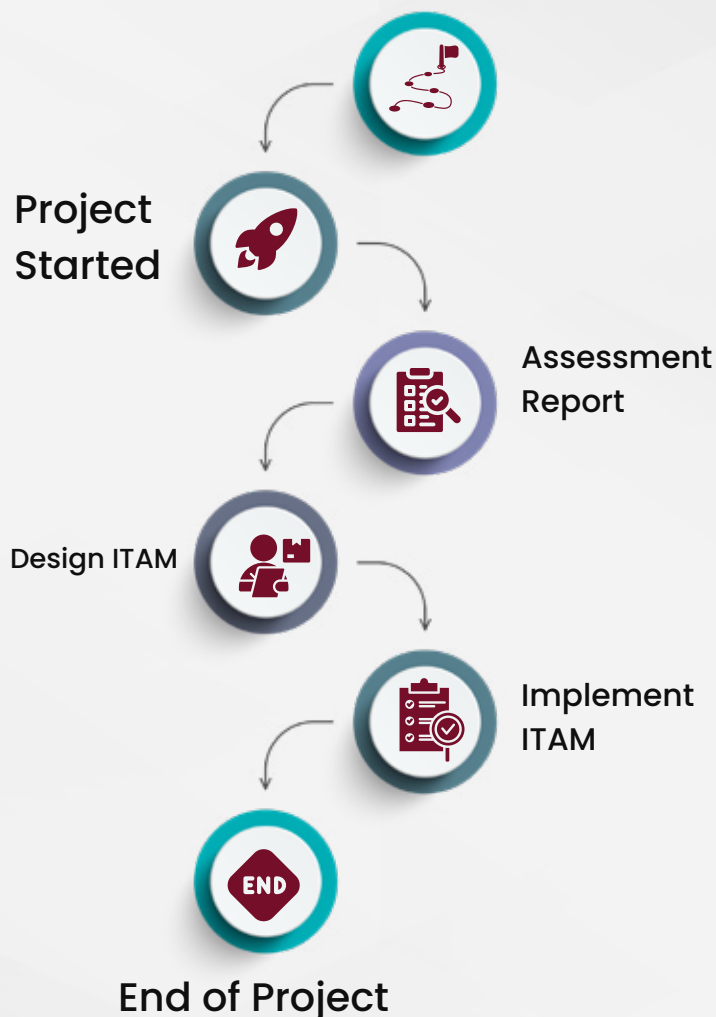
- Asset Tracking & Visibility
- Cost Optimization & Financial Management
- Lifecycle Management
- Compliance & Risk Mitigation
- Security & Risk Management
- Operational Efficiency & Productivity
- Vendor & Contract Management
- Reporting & Analytics
- Integration with IT Ecosystems
- Sustainability & Green IT



Project Output

- Inventory & Discovery Reports
- Lifecycle Management Documentation
- Compliance & Licensing Reports
- Financial & Cost Optimization Reports
- Risk & Security Management Deliverables
- Dashboards & Analytics
- Integration & Automation Outputs
- Policy & Process Documentation

MILESTONE





Project Scope

To establish, implement, maintain, and continuously improve IT Service Management (ISO 20000) system to ensure reliable IT services. Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.

Combined audit reports and corrective action plans.

Training materials for staff.

Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

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Implementation of Service Management System ISO 20000



Project Scope

To establish, implement, maintain, and continuously improve IT Service Management (ISO 20000) system to ensure reliable IT services. Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.

Combined audit reports and corrective action plans.

Training materials for staff.

Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

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Implementation of Service Management System ISO 20000



Project Scope

To establish, implement, maintain, and continuously improve IT Service Management (ISO 20000) system to ensure reliable IT services. Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.

Combined audit reports and corrective action plans.

Training materials for staff.

Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

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Implementation of ISO 20000, ISO 22301, and ISO 27001



Project Scope

- To establish, implement, maintain, and continuously improve an integrated IT Service Management (ISO 20000) and Business Continuity Management (ISO 22301) system to ensure reliable IT services and organizational resilience.
- Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.
- ISO 27001 SOA, scope, policies, and ISMS controls
- Integration of ISO 20000 & ISO 22301, and ISO 27001:
 1. Combined audit reports and corrective action plans.
 2. Training materials for staff.
 3. Certification readiness reports.



Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management
- ISO 22301 (Business Continuity Management - BCMS)
 - Business Impact Analysis (BIA) & Risk Assessment
 - BCMS Framework Development
 - IT Service Continuity Alignment
 - Training & Awareness
- ISMS SOA, scope, policies, and ISMS controls



Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.
- ISO 22301
 - Business Impact Analysis (BIA) Report.
 - Business Continuity Plan (BCP) & IT Disaster Recovery Plan (ITDRP).
 - Risk Treatment Plans.
- ISMS SOA, scope, policies, and ISMS controls

MILESTONE

Project Started

Management Systems Implementation

Gap Assessment & Planning

Review and External Audit

End of Project



GLOBAL EXPERTS SERVICES
EXPERTS GATE



Project Scope

Enhance and development for IT service management practice including IT governance based on best practices by:

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Project Objective

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Project Output

- Review and Enhance IT business processes, SLAs, policies, and procedures.
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- Review and support IT Governance processes development and enhancement
- Ensure and monitor the implementation of IT Governance processes and SLAs

MILESTONE





Project Scope

The standard defines the scope of IT governance and outlines the responsibilities of those involved in directing and controlling IT. Its scope includes:

- Governance Framework for SAR IT Department: Establishes a model for governance (the "Governance Model for IT") based on three key tasks: Evaluate, Direct, Monitor
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Project Objective

- Establish Governance Framework
- Promote Effective Decision-Making
- Ensure Accountability & Responsibility
- Optimize IT Performance & Risk Management
- Support Compliance & Regulatory Requirements
- Enhance Stakeholder Confidence



Project Output

- Governance Framework Documentation
- Strategic Alignment Documents
- Performance & Compliance Reports
- Decision-Making & Accountability Records
- Continuous Improvement Plans





Implementation of Service Management System ISO 20000

Project Scope

To establish, implement, maintain, and continuously improve IT Service Management (ISO 20000) system to ensure reliable IT services. Documentation & Compliance: Develop required policies, procedures, and records and conduct internal audits and management reviews.

Combined audit reports and corrective action plans.

Training materials for staff.

Certification readiness reports.

Project Objective

Core ITSM Processes Implementation

- Service Delivery
- Incident & Problem Management
- Change & Configuration Management

Project Output

ISO 20000

- ITSM Policy & Process Documentation.
- Service Catalog, SLAs, and Operational Level Agreements (OLAs).
- Incident, Problem, Change Management workflows.

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Project Scope

- Identify the critical business processes, systems, and infrastructure that need to be included in the ITBCM plan.
- Conduct a risk assessment: Identify potential risks and threats to IT systems and infrastructure.
- Business Impact Analysis (BIA).
- Business Continuity Strategies.
- Create a Business Continuity Plan (BCP).
- Disaster Recovery Plan Development.
- Testing Scenarios and Reports.



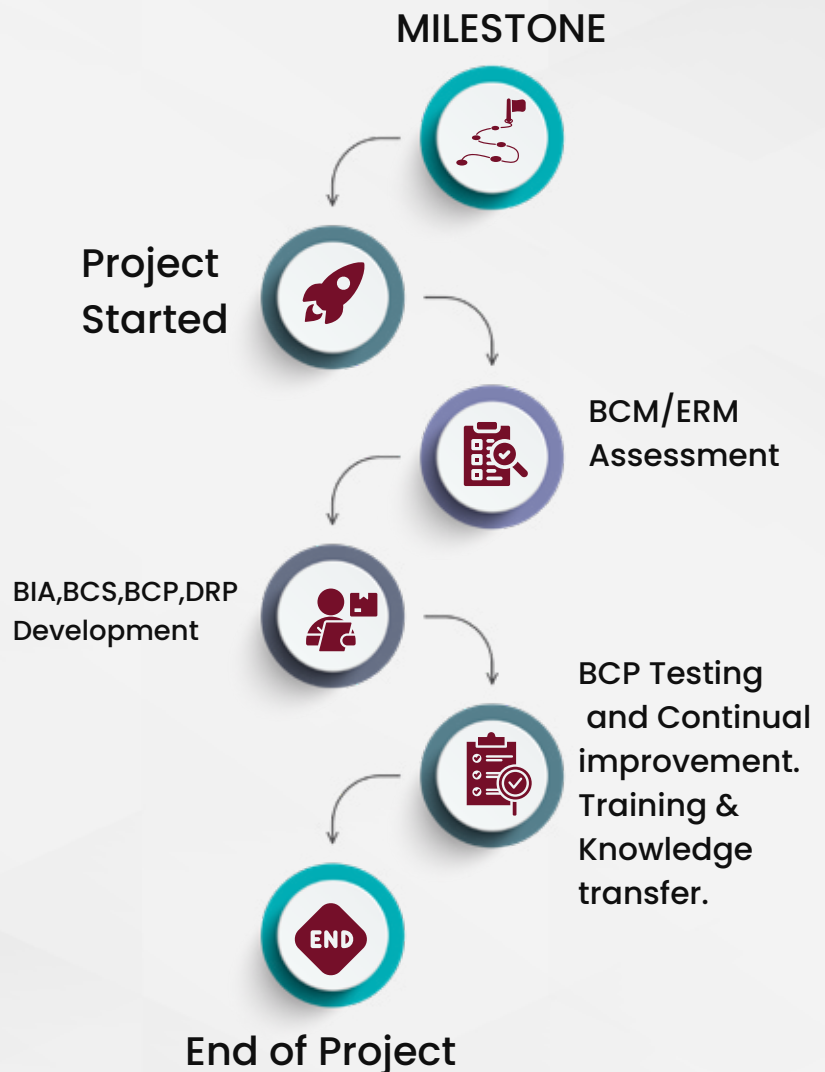
Project Objective

- Enhanced Service Availability.
- Minimize Downtime.
- Ensure Data Integrity.
- Maintain Business Continuity.
- Meet Regulatory Requirements.



Project Output

- Business Continuity Plan (BCP).
- Disaster Recovery Plan.
- Risk Assessment Report.
- Business Impact Analysis (BIA) Report.
- IT Infrastructure Resilience.
- Data Backup and Recovery Procedures.
- Emergency Response Procedures.
- Training and Awareness Programs.
- Testing and Exercise Reports.





Project Scope

As SABIC (Saudi Basic Industries Corporation) is a Saudi Arabian multinational chemical manufacturing company. It is one of the largest chemical companies in the world and a leading producer of chemicals, polymers, and fertilizers.

The company is seeking to apply all required standards to comply with SABIC's requirements, including information security, management methodology, international accreditations, and employee evaluation.

SABIC Registration Journey



Project Objective

Is to achieve compliance and registration as a vendor with SABIC.



Project Output

Registration Completed.



Project Scope

- Reviewing current project management processes, procedures, and policies.
- Evaluating the department's structure, roles, and responsibilities.
- Assessing project delivery methodologies and tools.
- Analyzing performance metrics, reporting, and governance.
- Identifying areas for improvement, best practices, and opportunities for standardization.
- Developing recommendations for enhancements, process improvements, and potential restructuring.
- Defining the role and responsibilities of a Project Management Office (PMO).
- Developing the PMO's structure, roles, and responsibilities.
- Developing governance and reporting frameworks.
- Providing training and support for project managers and teams.

Project Objective

- Improve project delivery efficiency and effectiveness.
- Identify and address gaps in current project management practices.
- Optimize resource utilization and reduce project risks.
- Align project management with organizational strategic objectives.
- Provide centralized governance and oversight of projects.
- Improve project success rates and overall organizational performance.
- Enhance project reporting, monitoring, and control.

Project Output

- PMO charter outlining purpose, scope, and responsibilities.
- Project management framework and methodology.
- Standardized project templates, tools, and processes.
- Governance structure and decision-making framework.
- Performance metrics and reporting dashboards.
- Project portfolio management framework.
- Training and support plans for project managers and teams.
- Documented processes for project initiation, planning, execution, monitoring, and closure.



Our Core Business

GES provides a diverse array of services and products tailored to the management and technical needs of organizations. ACTS represent GES main business pillars: Advisory, Coaching, Training, and Solutions (ACTS) covering business and IT major components: People, Processes, and Products.



Product

Our clients rely heavily on us to meet all their digital transformation requirements. We provide innovative IT solutions and offer alternatives that align with the client's vision, objectives and budget. With a wide range of IT solutions including EA, GRC, ITSM, Project Management, BCM, ERP, CRM, IT Operation, Cybersecurity, and AI



Processes

GES offers a range of services with expertise in the field of management and IT consulting. Our experts in this field are among the elite, utilizing the latest tools and applying internationally recognized best practices. The company has delivered management and IT consulting projects in several countries, distinguished by providing accurate reports, action plans, and establishing internal departments, in addition to an internal audit review system.



People

GES's training system is renowned globally for its excellence, with programs aligned with internationally recognized certifications. Our comprehensive training covers technical, management, and other sectors. We offer flexible delivery options, including on-site, at our training centers, or remotely. Our team of trainers boasts top international certifications, and GES is accredited by prominent organizations as a trusted training provider.

GES”Experts Gate Service catalogue



Digital Transformation
Consultancy and Training



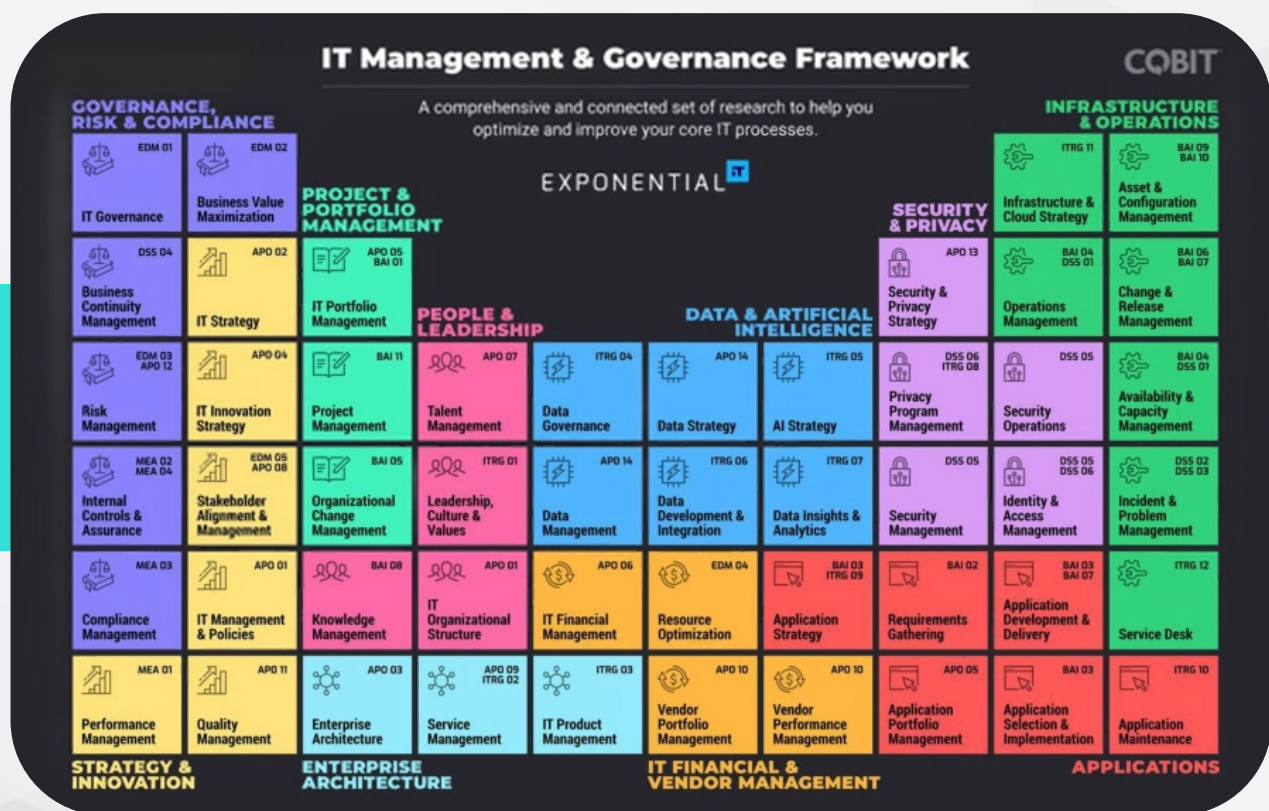
Management Consultancy
and Training



Business and IT
Solutions



Digital Transformation IT Advisory Service



INFO~TECH
RESEARCH GROUP

 PeopleCert

 ISACA



IT Strategic Management Services

Empowering Business Through Strategic IT Planning



Strategy:

Our IT Strategy services are designed to align your technology roadmap with your business vision — enabling innovation, operational excellence, and sustained growth. Whether you're building from scratch or refining an existing framework, our structured approach ensures measurable outcomes and long-term impact



Focus area:

- Digital Transformation Enablement.
- Enterprise Architecture Design.
- Technology Portfolio Optimization.
- Governance, Risk & Compliance (GRC).
- IT Financial Management & Cost Optimization.
- Cybersecurity Strategy Alignment.
- Cloud and Infrastructure Strategy.
- Business Continuity and Resilience Planning.



Frame works & Standers GES Follow:

- Digital Transformation Enablement.
- Enterprise Architecture Design.
- Technology Portfolio Optimization.
- Governance, Risk & Compliance (GRC).
- IT Financial Management & Cost Optimization.
- Cybersecurity Strategy Alignment.
- Cloud and Infrastructure Strategy.
- Business Continuity and Resilience Planning.



Benefits:

- Business-Aligned IT Strategy.
- Improved Technology ROI.
- Clear Roadmap for IT Investments.
- Enhanced Organizational Agility – Stronger.
- Governance & Performance Metrics.
- Risk Reduction and Regulatory Compliance.

Enterprise Architecture

Bridging Strategy and Technology



Strategy:

We design and implement enterprise architecture frameworks that connect your business vision with your IT capabilities. Our structured EA approach ensures agility, operational excellence, and alignment with your strategic goals. EA is a structured approach to designing how an organization's business, applications, data, and technology work together



Focus area:

(Aligned with TOGAF 9 and global standards)

- Business Architecture: Aligning structure & processes with strategic goals.
- Application Architecture: Streamlining systems & integration.
- Data Architecture: Ensuring governance, quality, and compliance.
- Technology Architecture: Building secure, scalable infrastructure.



Frame works & Standers GES Follow:

TOGAF®, Zachman, ArchiMate®
ISO/IEC 4®, IT4IT2010, FEAF, Gartner EA
BIZBOK™



Benefits:

- Clear alignment between IT and business strategy.
- Improved process integration and system interoperability.
- Better decision-making through structured governance.
- Faster digital transformation with reduced complexity.
- Enhanced IT agility and cost-efficiency.

IT Governance, Risk Management & Compliance

Enabling Control, Confidence, and Compliance



Strategy:

At GES, we implement integrated GRC frameworks that align IT operations with business strategy, manage enterprise risks, and ensure regulatory compliance — fostering resilience, accountability, and confidence. We design and implement GRC frameworks that align with both global standards and regional regulatory requirements.



Focus area:

(Unified GRC Model)

- Governance: Aligning IT with strategic goals, accountability, and oversight.
- Risk: Identifying, evaluating, and mitigating threats to business value.
- Compliance: Ensuring adherence to internal policies and external regulations.



Frame works & Standers GES Follow:

- COBIT 2019 – IT governance & performance optimization.
- ISO/IEC 38500:2015 – Corporate IT governance.
- ISO/IEC 31000:2018 – Risk management best practices.
- Governance Training Programs – Capacity building & GRC maturity.



Benefits:

- Strong alignment between IT and business strategy.
- Reduced compliance risk and regulatory penalties.
- Enhanced operational visibility and control.
- Standardized governance and risk processes.
- Greater trust and audit preparedness.

IT Service Management

ITSM Excellence: Service, Strategy, Success



Strategy:

At GES, we deliver ITSM solutions that drive value, efficiency, and business alignment. Our certified team designs, implements, and optimizes service delivery using best practices and smart automation ensuring IT becomes a true enabler of success. With a certified team and deep industry knowledge, GES ensures your IT services are structured, efficient, and customer-fo-



Focus area:

- Service Strategy & Design.
- Incident, Problem & Change Management.
- Service Catalog & SLA Management.
- Service Desk Implementation.
- Knowledge & Asset Management.
- IT Operations & Monitoring.
- Continual Service Improvement (CSI).



Frame works & Standards GES Follow:

- ITIL® 4 – Lifecycle-based service management.
- ISO/IEC 20000 – ITSM certification & process quality.
- CITSmart – Service desk and workflow automation.
- COBIT – GRC-aligned IT service governance.



Benefits:

- Reliable, consistent IT service delivery.
- Faster incident resolution & lower downtime.
- Greater user satisfaction and productivity.
- Stronger alignment of IT with business needs.

Cyber Security Services

Defend. Detect. Respond. Stay Secure



Strategy:

At (GES), we provide end-to-end cybersecurity solutions that protect your data, infrastructure, and users. Our strategic and technical expertise enables proactive defense, fast response, and continuous adaptation to digital threats.



Focus area:

- Cybersecurity Strategy & Risk Management.
- Threat Detection & Incident Response.
- Network, Endpoint & Cloud Security.
- Identity & Access Management (IAM).
- Security Operations Center (SOC) Setup.
- Vulnerability Management & Penetration Testing.
- Security Awareness & Training.



Frame works & Standers GES Follow:

- ISO/IEC 27001 – Information Security Management System.
- NIST CSF – Risk-based cybersecurity controls.
- NCA Controls – Saudi National Cybersecurity Authority standards.
- CIS Controls – Actionable baseline for IT security.
- SANS & OWASP – Secure coding & web security best practices.



Benefits:

- End-to-end digital ecosystem protection.
- Reduced breach risk & faster response.
- Regulatory compliance & audit readiness.
- Increased security awareness among users.
- Scalable and adaptable cybersecurity posture.

Business Continuity Services

Protect Your Business. Ensure Resilience. Thrive in Uncertainty.



Strategy:

At GES, we empower organizations to remain resilient in the face of disruption. Our Business Continuity services are built on global standards, practical experience, and risk-driven thinking ensuring that your operations continue, no matter the challenge. We bring together global standards, real-world experience, and risk-driven thinking to ensure resilience at every level.



Focus area:

- Business Continuity Planning (BCP).
- Crisis & Incident Management.
- Service Continuity for IT & Operations.
- BCMS Implementation & Improvement.
- Disaster Recovery (DR) Strategy.
- Emergency Preparedness & Response.
- Gap Assessment & Business Impact Analysis (BIA).



Frame works & Standers GES Follow:

- COBIT 2019 – IT governance & performance optimization.
- ISO/IEC 38500:2015 – Corporate IT governance.
- ISO/IEC 31000:2018 – Risk management best practices.
- Governance Training Programs – Capacity building & GRC maturity.



Benefits:

- ISO 22301 – Business Continuity Management System.
- National Cybersecurity Continuity Controls.
- COBIT – Governance & Continuity Alignment.
- ITIL® Service Continuity Management.
- NFPA 1600 – Emergency & Continuity Programs.

IT Project Management

Beyond Timelines. Delivering Strategic Outcomes.



Strategy:

At GES, we don't just manage schedules — we drive value. Our PMO services empower organizations to execute IT projects that are aligned, agile, and outcome-driven. We blend global frameworks with customized approaches to ensure every project delivers results that matter.



Focus area:

- PMO Assessment & Implementation.
- Project & Program Governance.
- Project Workflow Automation.
- Risk, Cost & Resource Management.
- Project Lifecycle Monitoring & Reporting.
- PMO Maturity Evaluation.
- Project & Program Management Training (PMI, PRINCE2, Agile).



Frame works & Standers GES Follow:

- PMI – PMBOK® Guide (Project management best practices).
- PRINCE2® – Structured project governance.
- Agile & Scrum – Iterative delivery and collaboration.
- COBIT & ISO 21500 – Governance and IT strategy alignment.
- PMO Automation Tools – MS Project, JIRA.



Benefits:

Strategic alignment of IT projects with business objectives.

- Increased project visibility and control.
- Timely delivery with clear accountability.
- Improved resource utilization and risk mitigation.
- Scalable PMO models for enterprise-wide transformation.

Data Management and Governance

Turn Your Data Into Trusted Business Intelligence



Strategy:

At GES, we help organizations unlock the full potential of their data. By applying proven governance models, secure architecture, and smart integration strategies, we transform data into a strategic asset — enabling confident, real-time decision-making and long-term scalability. Our services ensure your data is accurate, secure, compliant, and accessible — turning complex information



Focus area:

- Data Governance .
- Data Architecture & Modeling.
- Data Integration.
- Data Security & Privacy.
- Data Quality Management.
- Data Warehousing & Business Intelligence.
- Big Data & AI Enablement .
- Enterprise Data Management (EDM).



Frame works & Standers GES Follow:

- DAMA-DMBOK – Global benchmark for data management best practices.
- ISO/IEC 27001 – Information security governance
- NDMO Framework – Saudi National Data Management Office compliance.
- GDPR / Local Privacy Laws – Personal data protection and transparency.
- DCAM – Capability maturity model for data governance excellence.



Benefits:

- Access to reliable, real-time data across your organization.
- Accelerated and evidence-based decision-making.
- Regulatory compliance with both global and local data mandates.
- Reduced data silos, duplication, and operational inefficiencies.
- Strong foundation for AI, analytics, and digital transformation.

Application Management

Automate Faster. Deploy Smarter. Operate Better.



Strategy:

At GES, we help organizations streamline software delivery and operations by integrating DevOps, Agile, and lifecycle governance. Our solutions accelerate time-to-market, reduce risks, and optimize application performance — transforming IT into a driver of innovation and agility.



Focus area:

- Application Governance – Standards, roles & portfolio control.
- DevOps & Agile Delivery – Fast, secure, high-quality releases.
- Application Maintenance – Ongoing support & performance optimization.
- ALM Assessment – Full lifecycle evaluation & process improvement.
- CMMI-Based Maturity – Process benchmarking & continual enhancement.
- Training & Enablement – Upskill teams in DevOps, Agile, ALM.



Frame works & Standers GES Follow:

- DevOps (CI/CD, Automation, Monitoring).
- Agile (Scrum, SAFe).
- CMMI for Development.
- ITIL® Application Management.
- ISO/IEC 20000 – IT Service Quality.



Benefits:

- Faster release cycles, fewer deployment issues.
- Higher software quality and resilience.
- Aligned collaboration across Dev, Ops, and Business.
- End-to-end governance of the app lifecycle.
- Skilled teams empowered by best practices.

Value Management

Turning Strategy into Real, Measurable Results, Maximize Impact Minimize Waste, and Deliver What Matters Most



Strategy:

At GES, we help organizations maximize the value of their investments — across projects, services, and technologies. Through structured value management practices, we align execution with business priorities, eliminate inefficiencies, and ensure every initiative delivers tangible, strategic results.



Focus area:

- Value Planning & Strategy – Align value goals with business outcomes.
- Investment & ROI Analysis – Measure return on IT and project investments.
- Stakeholder Value Alignment – Address stakeholder needs and expectations.
- Cost Control & Waste Reduction – Eliminate inefficiencies and non-essential spend.
- Innovation Facilitation – Promote creative thinking for enhanced value delivery.
- Performance Monitoring – Track and optimize value realization.



Frame works & Standers GES Follow:

- MoV® – Management of Value.
- PMI Value Delivery Framework.
- CMMI & ITIL® Integration.
- Balanced Scorecard.
- ISO 56002 – Innovation Management.



Benefits:

- Higher ROI and business impact.
- Stronger alignment between strategy and execution.
- Reduced waste and improved efficiency.
- Accelerated innovation and value-driven decisions.
- Enhanced stakeholder trust and satisfaction.

Digital Transformation – IT Advisory Service Information Security & Cybersecurity



Staff Communications & Engagement



Certification & Accreditation Activity



Systems and Tools for Implementation
& Management



Actionable Policies & Controls



Systems and Tools for Supply
Chain Management



Implementation Resource



Ongoing Management
& Improvement Resource



ISC2



ISACA®



Management Consultancy

With a clear methodology and high caliber consultants with wide range of expertise, we offer our customers a wide range of Management Consultancy.



Risk Management & Business Continuity



Business Process Engineering & Org. Development



Internal Audit, Internal Control Assessment



Management Systems Development



Human Resources Management





Management Consultancy

Strategy
Management

Operations
Consulting

Change
Management

Risk
& Compliance

Enterprise Asset
Management

Financial
Advisory

Human Capital
Management

Organizational
Development

Business
Valuation

Questionnaire
Development

Strategy Consulting

Empowering Business Growth Through Tailored Strategic Insights



STRATEGY

At (GES), we partner with organizations to define, refine, and execute high-impact strategies that fuel sustainable growth and long-term value. Our regional expertise, combined with global best practices, ensures that each engagement is tailored, actionable, and results-driven. We work closely with your teams to align processes, technology, and people, ensuring measurable improvements that deliver long-term value and prepare your operations for future growth.



Focus area:

- Business & Corporate Strategy – Vision alignment, strategic planning, execution.
- Market Entry & Expansion – Feasibility, competitor analysis, localization.
- Organizational Strategy – Agile structure, governance, performance.
- M&A & Restructuring – Due diligence, integration, synergy realization.
- Digital & Innovation Strategy – Future-proofing with emerging tech.
- Performance Optimization – KPIs, benchmarking, continuous improvement.



FRAMEWORKS & Standards GES FOLLOW:

- Lean Six Sigma (DMAIC, DMADV)
- ITIL® & COBIT® – For IT-enabled service optimization
- ISO 9001 – Quality Management Systems
- SCOR (Supply Chain Operations Reference) Model
- Kaizen & Value Stream Mapping – Continuous process improvement
- Balanced Scorecard (BSC) – To align operational KPIs with strategy



BENEFITS

- Aligns vision, goals, and execution.
 - Enhances decision-making and risk management.
 - Drives agility, innovation, and resilience.
 - Builds internal capabilities and leadership confidence.
- We work closely with your teams to align processes, technology, and people, ensuring measurable improvements that deliver long-term value and prepare your operations for future growth.

Financial Advisory

Driving Clarity, Control & Sustainable Growth



STRATEGY

At GES, we empower organizations to make smarter financial decisions that enhance value, minimize risk, and support long-term success. Our services combine strategic insight, regulatory expertise, and data-driven analysis—tailored to your sector, size, and strategic goals.



Focus area:

- Financial Planning & Budgeting – Accurate forecasting, structured planning.
- Cost Optimization – Maximize profitability, identify inefficiencies.
- Risk Management & Internal Controls – Robust frameworks to manage financial risks.
- Capital Structuring & Investment – Support in funding, allocation, and growth.
- M&A & Valuation – Due diligence, transaction support, and enterprise valuation.
- Financial Reporting & Compliance – Alignment with IFRS, SOX, GAAP.



FRAMEWORKS & Standards GES FOLLOW:

- IFRS – International Financial Reporting Standards.
- COSO Framework – Enterprise risk management and internal controls.
- ISO 31000 – Risk management principles and guidelines.
- SOX – Sarbanes-Oxley Act for public company accountability.
- GAAP – Generally Accepted Accounting Principles.
- Valuation Standards – IVS (International Valuation)



BENEFITS

- Smarter financial decisions with enhanced risk visibility.
- Optimized capital structure and resource use Full compliance with global and local standards.
- Strategic insight for growth and investment planning.
- Strengthened stakeholder trust and transparency.

Human Capital Consumption

Empowering People
Drive Organizational Growth



STRATEGY

At GES, we align HR strategies with business goals to build agile, high-performing, and future-ready organizations. From workforce planning to culture transformation, we deliver customized solutions that elevate talent, strengthen leadership, and drive organizational growth.



FRAMEWORKS & Standards GES FOLLOW:

- SHRM® (Society for Human Resource Management) Guidelines.
- HRCI® Standards.
- ADKAR® Model for Change Management
- McKinsey 7S Framework.
- ISO 30414 – Guidelines for human capital reporting.
- Balanced Scorecard – For HR performance measurement.



Change Man

Navigating Transf

Confidence a



STRATEGY

At Global Experts Services (GES), we help organizations lead change effectively—minimizing disruption, reducing resistance, and ensuring lasting adoption. Whether it's a digital shift, organizational restructuring, or new process rollout, our people-first, structured approach empowers teams to embrace change and achieve successful outcomes..



FRAMEWORKS & Standards GES FOLLOW:

- Change Strategy Design – Structured plans for people, process, or tech transitions.
- Stakeholder Engagement – Aligning key players, building consensus.
- Communication Planning – Clear, consistent messaging that builds trust.
- Training & Capability Building – Equipping employees for successful adoption.
- Change Readiness Assessment – Measuring preparedness across culture and systems.
- Post-Implementation Support – Reinforcing adoption, tracking progress.



Risk & Compliance Consulting

Ensuring Resilience, Transparency,
Regulatory Confidence



STRATEGY

At GES, we help organizations proactively manage risks and meet compliance requirements—safeguarding operations, reputation, and stakeholder trust. Our tailored solutions strengthen governance, enhance operational resilience, and align with global and local standards to keep your business secure, accountable, and future-ready.



FRAMEWORKS & Standards GES FOLLOW:

- ISO 31000 – Risk management principles and guidelines.
- COSO ERM Framework – Enterprise Risk Management.
- ISO 27001 – Information security management.
- NIST Cybersecurity Framework.
- SOX (Sarbanes-Oxley Act) – Financial controls and reporting.
- ISO 22301 – Business Continuity Management.
- COBIT® & ITIL® – For IT governance and risk-aligned service delivery.



Sustainable Consumption

Driving Purpose- Through Environmental Governance



STRATEGY

At GES, we help organizations integrate sustainability and ESG (Environmental, Social, and Governance) principles into their core strategy, operations, and reporting. In a world demanding transparency and accountability, our consultants provide tailored solutions to help you meet regulatory requirements, exceed stakeholder expectations, and achieve long-term resilience.



FRAMEWORKS & Standards GES FOLLOW:

- GRI (Global Reporting Initiative).
- SASB (Sustainability Accounting Standards Board).
- TCFD (Task Force on Climate-related Financial Disclosures).
- CDP (Carbon Disclosure Project).
- UN SDGs (Sustainable Development Goals).
- ISO 14001 – Environmental management systems.
- ISO 26000 – Social responsibility guidance.
- IFRS Sustainability Standards (ISSB) – For integrated ESG financial disclosure.



Focus areas:

- ESG Strategy Development – Aligning business goals with global sustainability priorities.
- Sustainability Reporting – GRI, SASB, TCFD aligned ESG disclosures.
- Carbon Footprint & Climate Risk – Emissions tracking and decarbonization planning.
- Green Operations & Circular Economy – Waste reduction and eco-efficiency.
- Social Impact & Inclusion – Diversity, well-being, and community initiatives.
- Governance & ESG Risk Integration – Policies, oversight, and regulatory alignment.



BENEFITS

- Strengthened brand and stakeholder confidence.
- Enhanced ESG compliance and global reporting readiness.
- Reduced environmental and regulatory risks.
- Greater access to sustainable financing and partnerships.
- Long-term value through responsible business practices.

Enterprise Assets Management System (EAMS)

Maximizing Asset Value Across the Lifecycle



STRATEGY

At GES, we deliver end-to-end EAMS solutions that provide full visibility, control, and performance optimization for physical assets across sectors. Our systems help organizations manage infrastructure, equipment, and facilities with efficiency, compliance, and data-driven insights. Combining advanced technology with proven methodologies, GES transforms asset data into actionable insights, enabling smarter asset-related decisions across the enterprise.



Focus area:

- Asset Lifecycle Management – From planning to decommissioning.
- Preventive & Predictive Maintenance – Reduce downtime and boost reliability.
- Work Order & Service Management – Streamlined field execution and tracking.
- Inventory & Spare Parts Optimization – Smarter stock and warehouse operations.
- Asset Analytics & Performance Monitoring – Real-time insights and failure prediction.
- ERP & IoT Integration – End-to-end connectivity for smarter operations.



FRAMEWORKS & Standards GES FOLLOW:

- ISO 55000 Series – Asset Management principles.
- PAS 55 – Optimized management of physical assets.
- TPM (Total Productive Maintenance).
- Lean Maintenance & RCM (Reliability-Centered Maintenance).
- CMMS Integration – Computerized Maintenance Management Systems.
- IoT & AI Integration Standards – For smart, connected asset environments.



BENEFITS

- Greater asset uptime and efficiency
- Lower maintenance costs and operational risks
- Real-time visibility for smarter decisions
- Regulatory compliance and safety assurance
- Extended asset life and higher ROI

Organization opme

Building Agile, High-
Future-Ready O



STRATEGY

At GES, we help organizations strengthen their internal structures, align leadership, and optimize workforce capabilities to meet evolving business demands. Through a holistic approach to organizational development, we guide companies in building agile cultures, high-performing teams, and sustainable growth pathways.

By combining behavioral science, leadership development, and operational excellence frameworks, GES ensures your people, processes, and strategies are fully aligned to drive long-term success.



FRAMEWORKS & Standards GES FOLLOW:

- McKinsey 7S Framework – Organizational alignment.
- SHRM® Competency Models.
- ADKAR® Change Management Model
- Balanced Scorecard (BSC) – Strategy-aligned performance management.
- ISO 30400 Series – Human resource management guidelines.
- Gallup Engagement Framework – For employee satisfaction and engagement.



BENEFITS

- Alignment of people, strategy, and performance.
- Stronger leadership and talent pipelines.
- Higher employee engagement and retention.
- Increased organizational agility and resilience.
- Sustainable growth and operational excellence.

Business Valuation

Enabling Informed Decisions Accurate Valuation Business Intelligence



STRATEGY

At GES, we deliver accurate, data-driven valuation services supported by dynamic dashboards and advanced analytics. Our solutions help leadership teams make confident decisions for investment, restructuring, M&A, and strategic planning—turning complex data into clear, actionable insights.



FRAMEWORKS & Standards GES FOLLOW:

- IVS (International Valuation Standards).
- IFRS (International Financial Reporting Standards).
- GAAP – Generally Accepted Accounting Principles.
- DCF (Discounted Cash Flow) Methodology.
- Market Comparable Analysis.
- Tableau, Power BI & QlikView – Advanced data visualization platforms.
- ISO 8000 – Data quality management standards.

Questionnaires Development

Building Data-Driven HR Policies and Total Rewards Systems for Sustainable Workforce Success



STRATEGY

At GES, we design and implement full-cycle surveys and compensation frameworks to help organizations build fair, competitive, and compliant HR strategies. From questionnaire design to data analysis and implementation, our solutions provide the insights needed for evidence-based decision-making and sustainable workforce success.



Focus area:

- Survey & Questionnaire Design – Tools for compensation, engagement, and performance
- Data Collection & Statistical Analysis – Reliable insights for HR policy and strategy
- Market Benchmarking & Salary Surveys – Industry-aligned compensation assessments
- Salary Grading & Structure Design – Job family frameworks, pay bands, and grading systems
- Total Rewards & Benefits – Competitive, motivating, and compliant compensation packages
- HR Policy Development & Communication – Transparent policies that build trust and alignment



FRAMEWORKS & STANDARDS GES FOLLOW:

- SHRM® Total Rewards Framework.
- WorldatWork® Compensation Standards.
- Hay Group® Job Evaluation Methodology.
- ISO 30414 – Human Capital Reporting.
- Mercer® Salary Benchmarking & Surveys.
- SPSS / R / Excel BI – Statistical analysis tools for HR data.
- Balanced Scorecard – Aligning compensation with organizational performance.



BENEFITS

- Market-aligned, fair compensation frameworks.
- Enhanced employee satisfaction, retention, and trust.
- Transparent HR policies that boost engagement.
- Improved payroll control and strategic HR planning.
- Compliance with labor laws and global HR standards.

Business & IT Solutions

ORACLE

alemba
SERVICE MANAGER

Xenon⁷



INFO~TECH
RESEARCH GROUP

odoo

Microsoft

indra

Simpliix
Excellence made simple



CITSmart[®]

run2biz



Training & Education Services

GES's training & Education Services is renowned globally for its excellence, with programs aligned with internationally recognized certifications.

Our comprehensive training covers technical, management, and other sectors. We offer flexible delivery options, including on-site, at our training centers, self-paced or remotely.

Our team of trainers boasts top international certifications, and GES is accredited by prominent organizations as a trusted training providers.





Training &

Education Services

Experts' Gate specializes in providing training and consultancy services.

Experts' Gate has kept pace the investment in individuals and organizations by providing the best international certificates to get the most success.

Experts' Gate is a leading training and career development with an experience spanning more than 15 years.

Customer delight

we strive to exceed our customer's expectations or bottom-line success.

Accountability

we make personal commitment to our customers, partners and staff & told ourselves accountable for keeping this promise.

Respect

we treat each other with dignity, consideration, open mindedness and respect everyone's role in achieving.

Success

Experts Gate cultivates an environment of innovation & collaboration which pays off in the way we solve problems for our customers.

Excellence

Our journey to excel once never ends - We rely on a team of highly experienced consultants and trainers with the best international



Training & Education Services

Experts' Gate team consists of professionals and qualified members with high, specialized, and international certifications

in their respective sphere of responsibility gained through working with reputed organizations.

They met stringent selection and recruitment criteria and been put through the company's in-house and on-job training, plus the continuous training from our principals.

All team members are capable of bringing a good reputation for the company besides their own professional competence.

The corporate philosophy of delegated management ensures that team members quickly take on responsibility and are able to recognize and respond promptly to the client's requirements.

The company encourages continuing professional education its team through a regular program of training. The objective is to remain up to date with developments in the training sector.

Training & Education Services

Our talented team is comprised of thoughtful, hard-working individuals. Here's what we're working on every day to deliver a better experience to our clients.



Focus on Yourself First

We must be self-aware



Do More

We don't believe any mile is 'extra'



Do the Ordinary Extraordinarily Well

We want to exceed expectations



Live Uniquely

We are who we are



Embrace & Drive Change

We will never get complacent when it comes to our clients



Pursue Growth & Learning

We will never stop improving our work or ourselves



Develop a Magnificent Obsession for Everything & Everyone

Without passion, we would not be here



Be Humble

We have confidence about what we do well, and humility about what we do not



Commit

We don't 'wish' we do



Empower Others

We share in all our successes



Training & Education Services

WE OFFER TRAINING, COACHING, & CONSULTANCY SERVICES ADAPTED TO THE MODERNIZED INDUSTRIES

Theoretical concepts + Practical application with case studies.

Open courses on Experts' gate premises or in-company courses.

Off-the-shelf & tailored modules.

Short sessions.

Classroom training or onsite workshops.

Specialized Educational Programs (Masters & Diplomas).

International Certification.

Organization & exam Authorized examination center.

Training & Education Services

Design processes are always divided into steps & phases in order to make sure that checks & tests are carried out at the appropriate time to avoid any lengthy and costly time consuming. There are four key overarching principles to any design process which called

The 4 Cs.



Commitment

This is largely what makes or breaks any design and development process.

Consistency

Of approach once agreed upon maintains the quality of the design process.

Capacity

Assessing the required capacity of the design and development team, those who will be involved in the administration & logistics of piloting & running the courses & the overall management team is also fundamental.

Clarity

Working groups and design teams need to take their time at the onset of any course design process to achieve & agree clarity on several issues including: Purpose of the course, target group, aims and objectives, learning outcomes, process plan, responsibilities, piloting and testing.



AI Technology Consulting & Training

Our AI services and training programs, designed to empower individuals and organizations with the knowledge and tools needed to harness the power of Artificial Intelligence. Our expert-led training sessions and tailored services will guide you through the latest AI technologies, enabling you to drive innovation, enhance efficiency, and unlock new opportunities in your field.

Our AI solution design and implementation services leverage cutting-edge technology to drive business transformation. We collaborate with clients to identify opportunities, design tailored AI solutions, and implement them to enhance efficiency, improve decision-making, and drive innovation. From data analytics to machine learning and automation, our expertise enables organizations to harness the full potential of AI and achieve their strategic goals.





Our Customers

We would like to present to you some of our clients or business partners to whom we have provided our services and solutions directly or indirectly.



GES is proud to be the exclusive worldwide partner for Central-IT



TOP OF THE WORLD

21 processes Pink VERIFY



Solution with th most certifications in the world



SAFe Certification
Scaled Agile Partner | Platform
Scaled Agile Partner | Bronze



Vendor	Tool	Stamp of Approval	Processes
	Citmart X v10		21 Processes AI AM AV/M CAP C MA RUM PM RDM SPM WRM
	Alemba Service Manager v10 Hermes		19 Processes AM AV/M CAP CHG RUM PM RDM RM WRM
	BMC Helix 24.4		18 Processes AI AM AV/M CAP C KM MA PM RDM
	4 Biz Oxygen		18 Processes AM AV/M CAP CHG PM RDM RM SCA
	ServiceNow Washington DC		18 Processes AM AV/M CAP CHG RUM PM RDM RM



SOME CUSTOMERS

+200
clients

Ministries & Security:



Judiciary & Legislative:



Public & State:



State & Municipal:



Education & Research:



Autarchy & Agencies:



Other



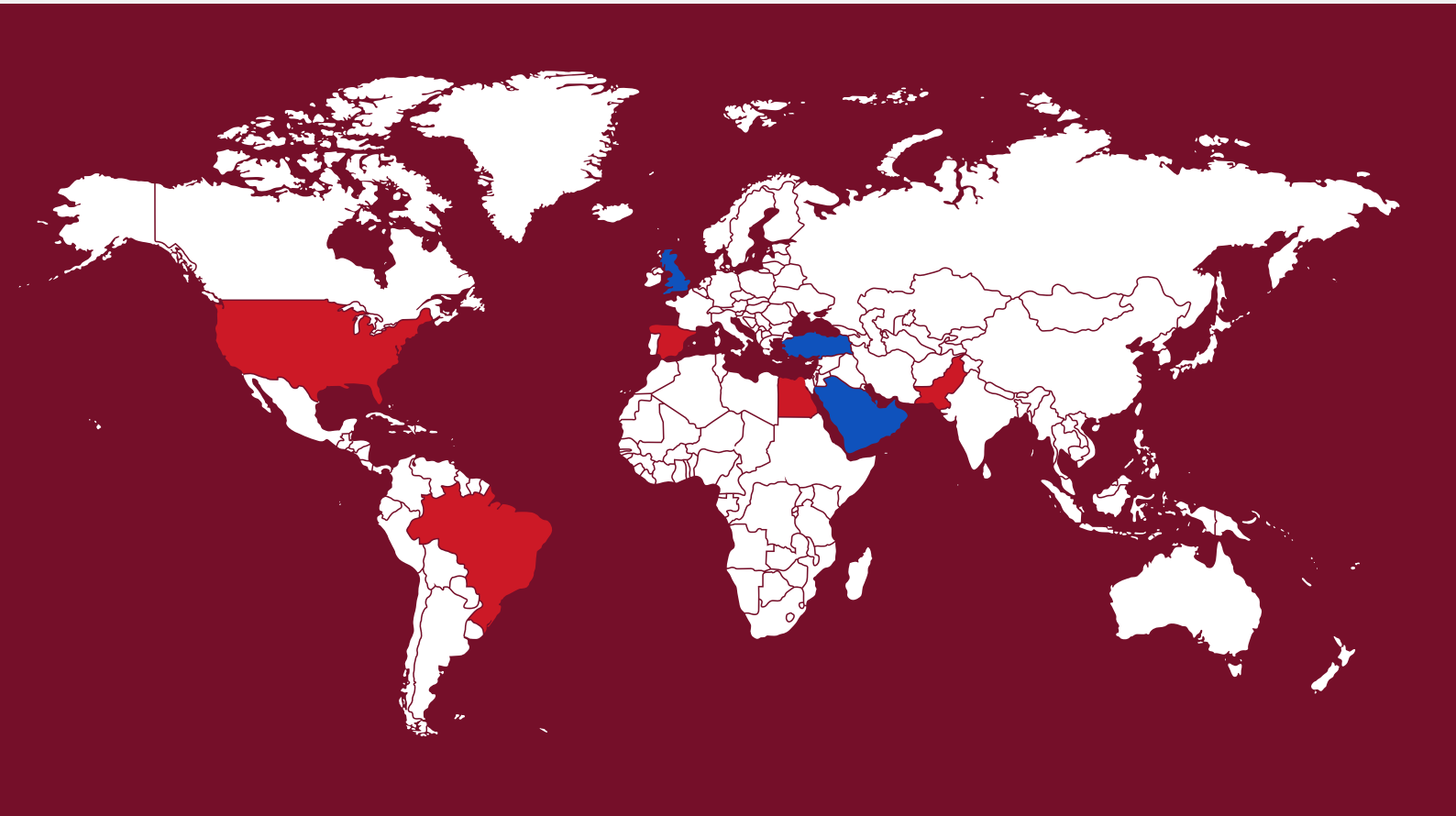
GES Presence

GES Network

GES represented by business partners

GES Offices

Located Offices





Your Trusted Partner



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Thank You For Your Attention